



## Local Office Information – California

**1015 Lincoln Way, Auburn, CA 95603**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **24 Hour Payment Drop Box**
- **No after Hours Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**785 Oak Grove Rd, #M Concord, CA 94518**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**336 Westlake Center, Daly City, CA 94015**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**2205 Sunset Blvd, Suite #201, Rocklin CA 95765**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**2841 S El Camino Real, San Mateo, CA 94403**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**1031 Triangle Ct, West Sacramento, CA 95605**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

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### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)



## Local Office Information – California

**1861 E Gibson Road Gibson Plaza, Suite C, Woodland, CA 95776**

### Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

### Equipment Available for Swap:

#### Cable:

- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

**Proof of identification or CPNI information required!**

#### Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

### Equipment Available for Pick -Up:

**Proof of identification or CPNI information required!**

#### Cable:

- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

#### Data:

- DOCSIS 3.0 Modem
- HLAN/Routers
- 3-in-1 Modem/Router/MoCA
- eero (Base and/or Beacon)

### Equipment Unavailable for Swap or Pick-Up (No longer supported):

#### Cable:

- Digital Box
- HD Box
- HD/DVR Box

### Equipment Unavailable for Swap or Pick-Up (Technician needed):

#### Cable:

- TiVo
- TiVo Mini
- IPTV Equipment

#### Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

#### Mobile:

- SIM cards (Self Install only)